

2. Q-HSE policy

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Quality and Customer Satisfaction

Our customers face unrivalled competition in the industrial world. Their competitiveness is based on their suppliers, from whom they demand impeccable quality with the aim of zero defects, significant reductions in lead times and substantial price reductions. Only suppliers who meet their requirements will win tomorrow's markets.

For the St Jean Industries Group, the competitiveness of our company is based on

- Constant research into technical innovation
- A quality system based on continuous improvement Control of high-risk parameters by means of process locks
- Resources that evolve with the company in terms of skills and know-how.

Health, safety and environment

Environment and safety are an integral part of our continuous improvement approach.

This includes a policy of respect for the environment in our production units:

- Corporate social responsibility
- Preventing health and safety risks in the workplace.
- Developing environmentally friendly products and manufacturing processes.
- Substituting hazardous products and reducing waste and energy consumption.

Climate issues

Mitigation and adaptation to climate change are essential to reduce its impact on socio-economic activities and the environment.

Mitigation addresses the causes of climate change by controlling net greenhouse gas (GHG) emissions.

Example: Analysis of the carbon footprint with a view to reducing it, recovery of industrial waste, use of LED lighting, etc.

Adaptation aims to anticipate the impacts of climate change, limit potential damage by acting on the factors that influence its severity and take advantage of any opportunities.

Example: adjusting working hours, cooling the workshop, encouraging local purchases, etc.

The Q-HSE policy of Saint Jean Tooling is part of the policy of the SJJ Group and, as a result of the life of the company, Saint Jean Tooling has defined some specific features:

1. **Sustain** the site's activities by diversifying products and customers.
2. **Develop** 5S, safety and respect for the environment.
3. **Develop** internal skills.
4. **Improve** productivity and internal waste.

- The Quality Safety Environment Policy is available from the Site Manager, the Q-HSE Manager and to any interested party on request.

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